

L. R. E.
3011 American Way
Missoula, Montana 59808

July 18, 2007

Philadelphia Taxi Cab
Walter Fernandez, Manager
641 N. Broad Street,
Philadelphia, PA 19123

Re: Services for M. F.

Dear Mr. Fernandez,

A little over a year ago I had to make a hard decision to stop my mother from driving. This was a difficult transition for my mother, and unable to drive, my mother became dependent on the services of the Philadelphia Taxi Cab drivers. Never have I been so thankful!

Regardless of my mother's requests, the Philadelphia Taxi Cab drivers have remained friendly, thoughtful, and patient. These qualities are not often found in customer care these days.: however, your company has gone above and beyond in making things easier for both my mother and me.

I wanted to personally thank you for your excellent service and care, which has remained strong for over a year now. We continuously appreciate your assistance and look forward to working with you in the future.

Best regards,

B. F. Owner/CEO
L. R. E.